

**ADDRESS**  
15 Hof Street  
Gardens  
Cape Town, 8001

**MOBILE:** +27 83 275 5748  
**EMAIL:** office.danielstennisac@gmail.com



## **TERMS AND CONDITIONS FOR DANIELS TENNIS ACADEMY 2025**

### **1) TENNIS ATTIRE**

- a) No black soled shoes are permitted on the tennis courts.
- b) Non-marking shoes should be worn at all times.
- c) No jeans or sandals will be permitted on the tennis courts.
- d) Water bottles, sunscreen and caps are advisable.
- e) For training at schools, players are advised to wear their sports (phys. ed.) uniform.
- f) It is preferable for players to have their own equipment. When rackets are left at home, spare/demo rackets will be made available.

### **2) COSTS**

***NB – FEES ARE SUBJECT TO CHANGE AT THE DISCRETION OF DTA AT ANY TIME  
THROUGHOUT THE YEAR.***

### **3) NUMBER OF LESSONS**

- a) Tennis groups run with the school terms. We guarantee a minimum of 8 group lessons per term.
- b) The number of private lessons per month/term/year will be dependent on the arrangement made between the client and DTA admin / coach involved.



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#### 4) CANCELLATION / MAKEUP LESSONS

- a) For private lessons: please note that if no cancellation notice is received within the 24 hours before the lesson, the lesson will be treated as a completed session and no refunds will apply.
- b) For private lessons: makeup lessons will be offered as long as cancellation notice by the client is given in advance (more than 24 hours) to their DTA coach.
- c) If cancellation notice by the client for private lessons is not done via email, phone call or SMS in advance with your DTA coach, no make-ups will be offered.
- d) Make-up lessons for group lessons will be offered when possible as all numbers are limited in lessons, i.e., make-up lessons are not guaranteed.**
- e) In the event of rain on a training day, group lessons will be held indoors where all necessary theory will be discussed. This is essential knowledge to assist in the client's learning experience private lessons will either be rescheduled/made-up or held indoors if it is raining. Failure to attend any indoor lessons without notice will result in no make-up lessons being offered. If it starts raining during a group lesson, junior clients will move indoors for theory whilst any adult group lessons will be forfeited. Where possible, rained out group lessons are attempted to be made-up by the DTA coach.
- f) Lessons that are cancelled by DTA will be made-up. Please note that this only occurs in the event of a serious matter where the coach or backup coach is unable to attend. It is not in our policy to cancel lessons without just cause.
- g) No makeup lessons are carried forward to the following term or year for any lessons missed.
- h) Makeup lessons must be completed within the calendar term or year that lessons are taken and paid for
- i) **NO REFUNDS** are given for lessons missed.



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- j) Makeup lessons will be applied in the same category of lesson type i.e., if the group lessons are missed, the client shall contact the coach to enquire about available group options.

#### 5) TERMINATION OF CONTRACT



- a) Termination of the contract is subject to one calendar month's written notice. An email will be accepted.

***NB – An SMS is not accepted as a form of notice of withdrawal.***

#### 8) LIABILITY

- a) While the Daniels Tennis Academy takes every precaution to ensure your and/or your child's safety, we cannot be held liable for any loss or injury sustained.

#### 9) INJURIES

- a) In the event of an injury during a lesson or during a month, that month's fees will be due, and the lessons missed will be made up provided the DTA coach is notified immediately.
- b) If a client is injured during a lesson, that lesson will be forfeited.
- c) No refunds are issued for lessons missed.



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## 10) COMMUNICATION

- a) This is done via email in the form of newsletters. It is essential that these are read. Please provide your DTA coach with the relevant email address for the person involved with the tennis. Please notify your DTA coach if the emails are not received. There are many parents that we never see, and this is the only way we can communicate effectively.
- b) WhatsApp's are also used to send information and reminders. In the instance where you do not have an email address, please inform your coach, who will provide a copy via WhatsApp.
- c) All information received by Daniels Tennis Academy will be confidential and will only be used by ourselves for marketing or communication purposes.
- d) For all other matters, phone calls are preferred, especially when something needs to be discussed in detail. All DTA coaches are encouraged not to answer their phones during training (Urgent calls are exceptions to this rule) so please send an SMS/whatsapp or leave a voice message if you are unable to reach him/her. DTA core training times are from 06:00 to 18:00, so please try to contact us before/after this time frame.
- e) By providing us with your email/contact information, we will understand that you have consented to receiving email / WhatsApp communication from us.



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## 11) SOCIAL MEDIA

- a) DTA will from time to time run marketing campaigns, or add photos or videos to the official Daniels Tennis Academy website and social media pages (Instagram, Facebook etc.)
- b) Permission to submit any forms of media (Photos/Videos) will be obtained from the client(s) before any submission to our online platforms.

## 12) ACCEPTANCE

I, the client, agree that by booking any services provided by Daniels Tennis Academy - whether online via the booking system, or by directly booking with one of the DTA staff/coaches - that I understand the rules and conditions as set out above.

I will not, under any circumstances, hold Daniels Tennis Academy or any employees of the same, responsible for any disposition, injury or loss that may be incurred by the myself/my child(ren) during such time that the said person(s) is under the instruction of Daniels Tennis Academy or any employee thereof.

SIGNED AT: \_\_\_\_\_

ON THIS DAY: \_\_\_\_\_

FULL NAME: \_\_\_\_\_

FOR (CHILD'S NAME IF APPLICABLE): \_\_\_\_\_

\_\_\_\_\_

